



SUPERIOR COURT OF CALIFORNIA, COUNTY OF ALAMEDA  
**SELF-HELP CENTER & FAMILY LAW FACILITATOR'S OFFICE**



**\*\*In-person Self-Help services are suspended during the COVID-19 pandemic\*\***

<p><b><u>LIVE CHAT HOURS</u></b>  Monday – Thursday  9:00 a.m. - 12:00 p.m. &amp;  1:00 p.m. – 4:00 p.m.</p> <p><b>*We may stop taking new chats before the stated hours once we reach capacity</b></p> <p><a href="http://www.alameda.courts.ca.gov/self-help">www.alameda.courts.ca.gov/self-help</a>  or <a href="http://www.alameda.courts.ca.gov">www.alameda.courts.ca.gov</a>, click the “Self-Help” tab, a pink widget will appear in the lower right-hand corner of your screen indicating LiveChat is available.</p>	<p><b><u>TEL. (510) 272-1393</u></b>  Phone hours:  Monday – Thursday  2:00 p.m. - 4:00 p.m.</p> <p>*Messages can only be left during phone hours. Calls are returned within 5 business days.</p>
<p><b>In-person assistance with Temporary Restraining Orders available at the Hayward Hall of Justice, 24405 Amador Street, Hayward, CA 94544</b></p> <p><b><i>*TEMPORARILY CLOSED UNTIL FURTHER NOTICE*</i></b></p>	
<p><b>The Center provides information and assistance with:</b></p> <ul style="list-style-type: none"> <li>· Divorce · Parentage · Custody/Visitation/Support · Name Change</li> <li>· Small Claims · Consumer Debt Collection (limited assistance) · Gender Change</li> <li>· Eviction Defense · Guardianship (of the person) · Limited Conservatorship</li> <li>· Restraining Orders: Civil Harassment, Domestic Violence &amp; Elder Abuse</li> </ul>	

**◆Language services are available◆**

- **Self-Help services vary in scope, and depending on your matter, you may be provided a referral, assisted the same day, scheduled for a future appointment, or asked to contact Self-Help another day.**
- **Self-Help does not provide legal advice and cannot represent you in court. If you are represented by an attorney, or have an attorney of record, Self-Help is unable to provide assistance with your case.**
- **Referrals are available to outside agencies and organizations regarding matters that Self-Help is unable to assist with.**

**Partner Clinics (by appointment only)**

Clinics held by East Bay Community Law Center call (510) 548-4064

- Consumer Debt Clinic
- Eviction Defense

Clinics held by Legal Access Alameda call (510) 302-2222

- Low Income Landlord
- Bankruptcy
- Family Law

**PLEASE SEE REVERSE SIDE FOR A LIST OF ADDITIONAL COMMUNITY RESOURCES**

## **ADDITIONAL RESOURCES**

### **Alameda County Bar Association**

(510) 302-2222

Lawyer Referral Service: (Referrals to private attorneys. These attorneys charge for their services)

Legal Access Alameda: (Family Law, Bankruptcy, Low-Income Landlords and Legal Assistance Saturday Program)

### **Alameda County Family Justice Center**

(510) 267-8800 or [info@acfjc.org](mailto:info@acfjc.org)

(Assistance for individuals experiencing domestic violence, stalking, sexual assault, child abuse, elder abuse, child abduction, or human trafficking)

### **Asian Pacific Islander Legal Outreach**

310 8<sup>th</sup> Street, Suite 308, Oakland, CA 94607

(510) 251-2846

(Family law; Domestic Violence Restraining Orders; immigration; elder abuse; public benefits)

### **Bay Area Legal Aid**

1735 Telegraph Ave., Oakland, CA 94612

(800) 551-5554

(Family law; Domestic Violence Restraining Orders; public benefits; housing rights)

### **Centro Legal de La Raza**

3400 E. 12<sup>th</sup> St., Oakland, CA 94601

(510) 437-1554

(Immigration services; pre-eviction advocacy; eviction defense)

### **East Bay Community Law Center**

2921 Adeline St., Berkeley, CA 94703

(510) 548-4040

(Eviction defense for low income tenants living in Oakland or Berkeley; consumer rights; record expungements)

### **Eviction Defense Center**

350 Frank H. Ogawa Plaza #703, Oakland, CA 94612

(510) 452-4541

(Eviction defense, including court representation, for low income tenants living in Alameda County)

### **Family Violence Law Center**

(510) 208-0220

(Domestic Violence Restraining Orders)

### **Legal Assistance for Seniors**

333 Hegenberger Road, Ste. 850, Oakland, CA 94621

(510) 832-3040

(Elder abuse; guardianship for individuals age 50+)